

Heavy-Duty Tile & Grout Cleaner

Problem Solving Guide

Problem: If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Note: Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Residue on surface after cleaning (most likely a white crystalline residue).	<ul style="list-style-type: none"> • Cleaner not completely removed after cleaning or lack of proper rinsing. 	<ul style="list-style-type: none"> • Rinse surface several times with clean water and use Aqua Mix NanoScrub and white pad.
Is not effectively cleaning, stripping the floor finish or wax.	<ul style="list-style-type: none"> • The cleaner may need to be used neat or allowed to dwell longer on the surface. • The material you are trying to strip is not a floor finish or wax. 	<ul style="list-style-type: none"> • If the material you are trying to strip is not a wax or floor finish strip using Aqua Mix Sealer & Coating Remover.
It has stripped or damaged your coating sealer.	<ul style="list-style-type: none"> • Your coating sealer is actually a wax or a floor finish. We recommend protecting surfaces primarily with sealers. 	<ul style="list-style-type: none"> • Remove all of the finish/wax, allow to dry and re-apply appropriate Aqua Mix sealer. • If a finish is required over the sealer check with Aqua Mix.
Does not clean.	<ul style="list-style-type: none"> • Not the appropriate cleaner for the intended contaminant. 	<ul style="list-style-type: none"> • Look at Aqua Mix product literature to research correct cleaner.